..... Big Data UN Global Working Group

UN Task Team on Training, Competencies and Capacity Development



Work streams in the Task Team

- Curriculum development
 - Guidance on training development
- Big Data Competency Framework
- NSO Big Data Maturity Matrix
- Big Data Training catalog



Curriculum development

- Provide basis for consistent development of training courses
- To provide maximum needed impact, identify:
 - General Big Data competency area
 - Specific competency area (e.g. Classification algorithms)
 - Job behaviours
 - Learner / persona (e.g. Senior managers, Project managers, Data scientists)
 - Instruction level (e.g. Foundation, Intermediate, Advanced)
- Linking to Competency Framework
- Clear setting of learning objectives
- Discussions with each task team have taken place to define competencies needed and develop corresponding curricula (with above considerations)
 - Rapid Needs Learning Analysis sessions



Curriculum development

- Development of guidance for course development
 - To assist other task teams
 - Includes practical aspects of course delivery
- "drop-in / coaching sessions" for other task teams, covering:
 - Selection of most appropriate type of training delivery
 - Information architecture
 - Tone and wording
 - Use of videos
 - Activity building
 - Construction/importing/selection of activities in a course



Big Data Competency Framework

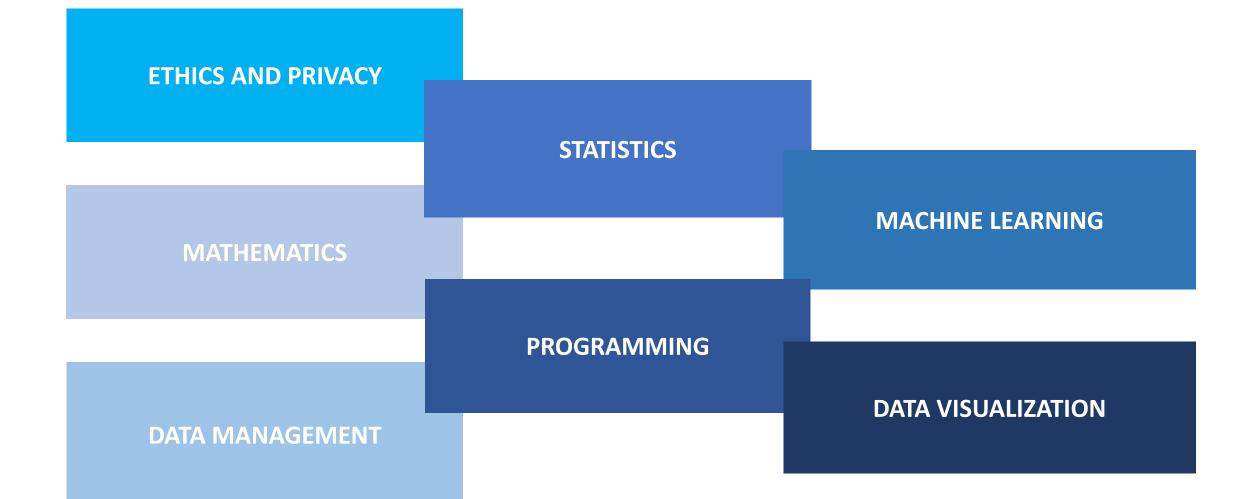
- General guidance on building Big Data skills
- Extensive (yet not exhaustive) set of skills and knowledge useful for acquiring and processing big data
- Recognition that:
 - different NSOs run different projects
 - different types of data specialists (e.g. data analyst, data engineer, data scientist, etc.) require different compositions of skills and knowledge
 - not each data specialist must possess all of the skills listed in the framework
- Two approaches:

Competency areas approach
 Generic (soft) skills

• (Simplified) statistical production process approach



Competency areas approach - core competencies



Dimension 1						
Name of the	Data management					
area						
Dimension 2						
Competence title and description	 To possess data management knowledge in a range of below-listed issues: 1) Database systems: database management systems, data models – definition and types, entity relationship model, models implementation (pre-relational, relational and object-oriented models) 2) Basics of cryptography: hash function, binary tree 3) Database: relational database, tabular data, data frames and series, shard, on-line analytical processing, data warehousing, data lakes, data vaults, logical multidimensional data model, extract, transform and load (ETL), NoSOL 4) Varied data formats: (Json, shp, XML, csv) 					
Dimension 3	A - Foundation	B - Intermediate	C - Advanced			
Proficiency	Demonstrate knowledge and	Demonstrate knowledge and	Thorough knowledge of proficiency in			
levels	understanding basic data management skills.	understanding of, data base management tools and methods, and ability to apply some of them.	data base management and skillfulness in performing operations on varied data sets. Is able to advise others in finding data management solutions.			
Dimension 4						
Knowledge	• Know the basic concept of SQL and NoSQL databases (such as table, column, field, field type, primary and foreign key)					
examples	 Understand the consequences of using the hash function 					
	Define functional dependencies occurring among the analyzed data					
Skills examples	 Able to create database structures in selected database management systems (e.g. MySQL, MongoDB, more in annex) Able to present the logical structure of the database using tables and graphical relationships in selected programs Apply ETL techniques - acquisition, processing (including pre-purification) and loading data from non-statistical sources 					
Attitude	• Systematically supplement knowledge of new trends in the field of computer science on the subject of computer data					
examples	storage					
	 Identify data sources and assess their usefulness in complementing studies at hand 					
	 Carefully analyze the data and adjust them to the needs of database users 					



Generic (soft) skills

Indispensable and inherent part of Big Data competencies catalogue

Span all stages of the statistical production process

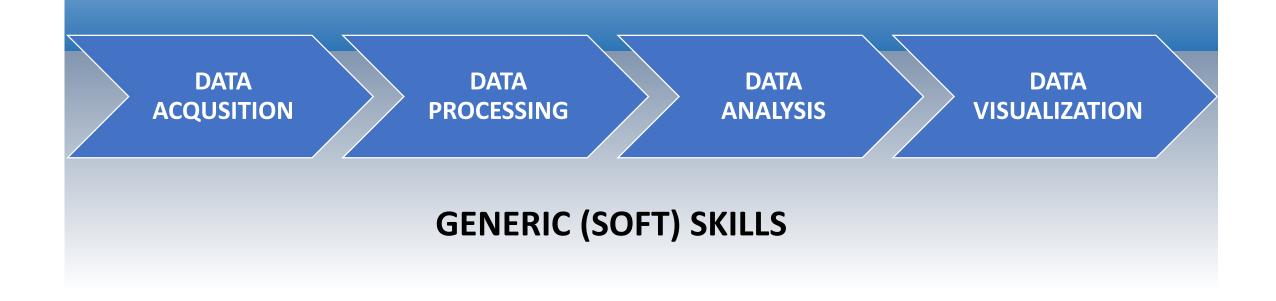
*Not the main focus of this Competency Framework





Simplified production process approach





	Data acquisition	Data processing	Data analysis	Data visualization
Core competencies	Ethics and privacy	Ethics and privacy	Ethics and privacy	Ethics and privacy
	Data management	Data management	Mathematics	Statistics
	Machine Learning	Mathematics	Statistics	Programming
	Programming	Programming	Programming	Data visualization
U		Machine Learning	Machine Learning	
	product understanding	curiosity	curiosity	product understanding
s	critical thinking	business acumen	adaptability	business acumen
c ski	business acumen	critical thinking	critical thinking	storytelling
Generic skills	curiosity	communication	communication	communication
Ge	team player	team player	team player	team player
	agile project management	agile project management	agile project management	agile project management



NSO Maturity Matrix

- Self-assessment tool for the NSO to determine where it is now and where it wants to be
- The NSO will set its own target !
- Through answering a set of questions, the NSO will be provided with a picture of where it currently is on its big data journey, considering several dimensions:
 - Legal and Policy framework
 - IT infrastructure
 - Human resources
 - Application
- Any gaps will be identified and should inform an NSO strategic plan
- The online version of the Maturity Matrix will also provide a list of training resources that can be used to bridge existing gaps



NSO Maturity Matrix

Results You have completed the assessment!			Email Report		
Legal & Policy Framework	Pre-Foundation	Foundation	Practitioner Expert		
IT Infrastructure	Pre-Foundation	Foundation	P Recommendations		
Human Resources			Below you may find training opportunities that could be useful if, for any aspect of a dimension, your organization's current maturity does not match its goal.		
Application	Pre-Foundation	Foundation	Legal & Policy Framework – 3 Courses		
Pre-Foundation Foundation Target Score Self-assessed score Self-assessed score (goals achieved)			P Ethics and Integrity at the United Nation C* Launch Course Pursuant to the Ethics Office's mandate to strengthen an ethical culture throughout the Organization, the purpose of the online training is to promote ethical awareness and ethical-decision making so Pursuant to the Ethics Office's mandate to strengthen an ethical culture throughout the Organization, the purpose of the online training is to promote ethical awareness and ethical-decision making so read more		
			UNDP Accountability Policies and procedures At UNDP, evaluation is critical in helping countries achieve the simultaneous eradication of poverty and significant reduction of inequalities and exclusion. By generating objective evidence, evaluati read more IT Infrastructure		



Big Data training catalogue

- Competency framework, Maturity Matrix and Curriculum Development are supported by the development of a Big Data Training Catalogue
- Includes training courses and materials
 - Developed by UNCEBD task teams and other entities
- Will support individual development

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Thank you