

# User Engagement Strategies and Results

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Delivering insight through data, for a better Canada



## Modernization at Statistics Canada



User-centric service delivery

Sharing and collaboration

Leading-edge methods and data integration

Statistical leadership and capacity building

Flexible and modern workforce

### **DESIRED OUTCOMES**

Significantly increase access to data and micro-data to drive innovation and inclusion

Mobilize data using Statistics Canada's expertise as a worldleading data steward

Increase data literacy and statistical capacity

### **PRIORITIES**

- Enhanced responsiveness to emerging data gaps
- Improved timeliness to existing data products
- Budget 2018 data priorities
- Pathfinder projects

### **ENABLERS**

Digitization

Remote access

- Cloud computing strategy
- Regional data service centres
- Confidentiality
- Security

Communication Strategy

- Maintaining trust and professional integrity
- Maintaining statistical rigour and producing high quality statistics
- Using modern methods, tools and approaches





# Mechanisms for input to economic statistics programs

## Advisory committees or consultative groups

- Experts and policy partners in specific subject areas (macroeconomic accounts, price measurement)
- "Post-mortem group" following major quarterly releases

## Federal-provincial committees

 Annual meetings of statistical focal points representing each of the 13 provinces and territories

## Bilateral committees with key users

Bank of Canada, Finance Canada and key policy departments

## Collaborative projects and initiatives



# Engaging Canadians: Statistics Canada's National Dialogue

**Overview** 

**Buzz words** 



Statistics Canada's first "National Engagement Week"



Seeking Canadians' feedback on how StatCan can improve its products, services and programs.



Raising awareness of StatCan's modernization initiatives, plans and progress towards achieving its goals Classifications Agriculture
Communication Downloading
Income Training Promotion

Housing Timeliness Privacy

Data suppression Outreach Labour Confidentiality Navigation

Indigenous Partnerships Data tables

Visuals Collaboration

Microdata The Daily Search engine

Smaller geographies
Customer service



Over 100 engagement activities were conducted throughout Canada.

Individual and group discussions, conference calls, video calls, e-questionnaires, online forum, etc.



Over 200 organizations were consulted.

All levels of government, academia, non-profit sector, international organizations, indigenous organizations and communities, cities, councils, etc.



Over 35 StatCan divisions conducted engagement activities with their clients and stakeholders.

All 5 StatCan fields participated.

**EMERGING THEMES:** 

Cross-cutting topics

Points of access

Data gaps

Data literacy



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## Modernization at Statistics Canada

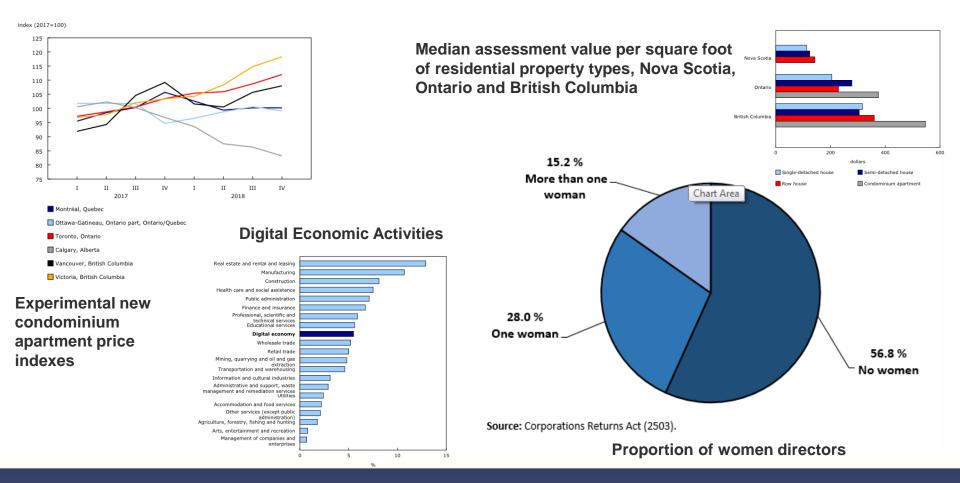
Modern content, addressing gaps, improving quality

- Economic
  - Everything Digital
  - Renewable economics
  - Economics of aging
  - Future of banking
  - Global Combat/Competitiveness
- Environment
  - Clean, green technology
  - Disasters and climate change
  - Environment and health
- Social
  - Immigration
  - Gigs, Superstars and Employment
  - Well-being
  - Education Training and Skills
  - Child and Youth Health
  - Substance Use





## Modern content, addressing gaps, improving quality











## Improving timeliness and quality - enablers

- Scanner data
- Web-scraping
- Application program interface
- Third-party administrative sources
- Satellite imagery
- Crowd sourcing
- Waste water analysis





## Canadian government aims to flush out marijuana usage stats with wastewater study

By Monique Scotti National Online Journalist, Politics Global News





# Sustainability and well-being: Environmental accounts and statistics

Environmental surveys

Natural resource asset accounts

Physical flow accounts

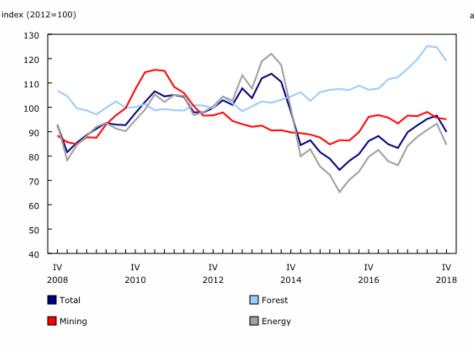
Energy supply and demand

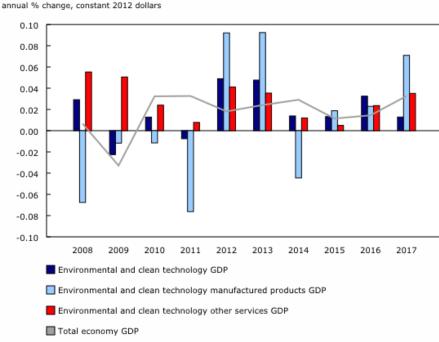


# Sustainability and wellbeing: Satellite accounts and indicators

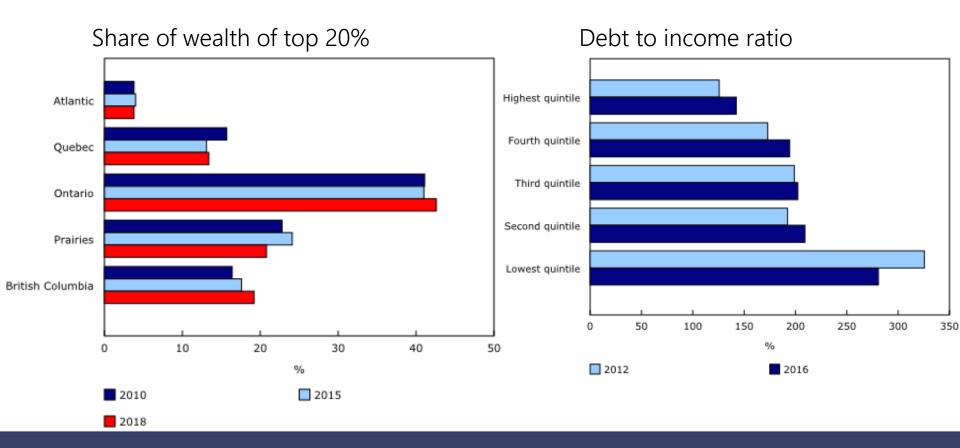
### Natural resource prices

### Environmental and clean tech products





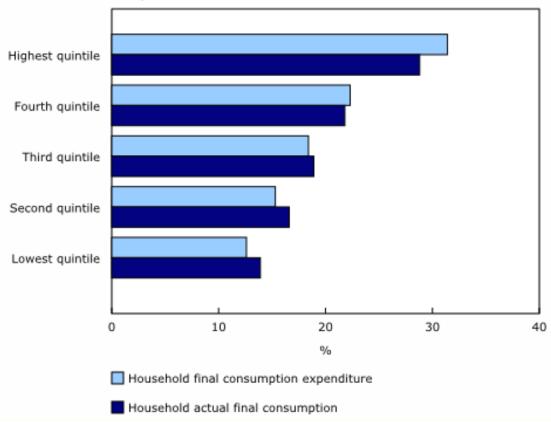
## Sustainability and wellbeing: Household sector distributions





# Sustainability and wellbeing: Household sector distributions

Impact of Social Transfers in Kind





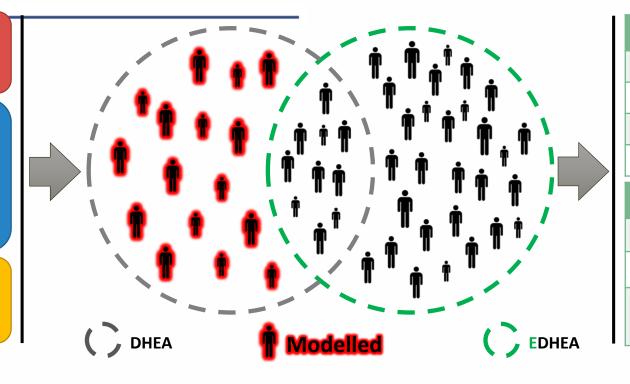
# Enhanced distributions New approaches leveraging big data

## Administrative tax data

## Alternate data sources

Socio-demographic characteristics Disposable income Contractual obligations Non-financial assets (primarily real estate)

Surveys CIS,SLID,SHS,SFS



### Income, savings, net worth by:

Income quintile

Age group

Geographic location

**Employment status** 

#### **Cross-tabulations:**

Income quintile by age group

Age group by employment status

Geographic location by income quintile



